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TCS Recruitment 2023 – Jobs Near Me – Online Chat Agent Post

Hiring organization
TCS

Job Location

India
Remote work from: India

Date posted
March 20, 2023

Valid through
31.12.2025

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Base Salary

Rs. 25,000 - Rs. 30,000

APPLY NOW

Qualifications

Graduate.

Employment Type

Full-time

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Description

TCS Recruitment 2023

The Online Chat Agent provides support to customers through the use of chat software. They are responsible for handling customer inquiries and complaints via chat, as well as providing information about products and services. The Online Chat Agent also troubleshoots customer issues, documents customer interactions, and escalate complex issues to a supervisor when necessary.

TCS Jobs Near Me

Qualifications:

- Prior experience in customer service
- Excellent communication skills
- Strong problem solving skills

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TCS Jobs For Freshers

They are the first point of contact for customers who need assistance, and must be able to provide accurate information and solutions to customer inquiries.

Responsibilities:

TCS

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-Handle customer inquiries and complaints via live chat -Maintain customer database and update records as needed -Provide polite and professional customer support

Important Links

Find the Link in [Apply Now](#) Button

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