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Swiggy Recruitment 2023 – Work From Home – Customer Support Analyst Post

Hiring organization
Swiggy

Job Location

India
Remote work from: India

Date posted
January 16, 2023

Valid through
30.04.2023

Base Salary

Rs. 19,000 - Rs. 29,000

APPLY NOW

Qualifications

12th Passed/Graduate

Employment Type

Full-time, Work From Home

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Description

Swiggy Recruitment 2023

This includes answering customer questions, troubleshooting customer issues, and managing customer feedback.

Swiggy Jobs Near Me

Qualifications:

- Strong knowledge of web development and software troubleshooting
- Prior customer support experience, preferably in a SaaS environment
- Bachelor's degree or equivalent experience in a customer service role
- Excellent communication skills, both written and oral

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Work From Home Jobs

The Customer Support Analyst will provide world-class customer support to our clients. This position will require the analyst to be the primary point of contact for our clients.

Responsibilities:

- Serve as the primary point of contact for our clients
- Manage customer expectations and help to resolve any issues that may arise

Work independently as well as part of a team

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