



<https://bestjob.jobsareahub.com/job/swiggy-recruitment-2023-work-from-home-customer-success-manager-job/>

## Swiggy Recruitment 2023 – Work From Home – Customer Success Manager Job

**Hiring organization**  
Swiggy

### Job Location

India  
Remote work from: India

**Date posted**  
January 18, 2023

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**Valid through**  
30.04.2023

### Base Salary

Rs. 19,000 - Rs. 29,000

APPLY NOW

### Qualifications

12th Passed/Graduate

### Employment Type

Full-time, Work From Home

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### Description

## Swiggy Recruitment 2023

The Customer Success Manager will also identify upsell opportunities and work with the customer to ensure a smooth hand-off to renewal.

### Swiggy Jobs Near Me

#### Qualifications:

- Proven success in managing customer relationships, preferably in a SaaS environment
- Strong technical aptitude and understanding of our product • Excellent verbal and written communication skills
- Proven ability to provide exceptional customer service

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### Work From Home Jobs

The Customer Success Manager is responsible for creating a successful long-term relationship with our customers.

#### Responsibilities:

- Expands customer base by up to 100% through upsells and cross-sells
- Educates customers on the product and how to get the most value from it
- Drives customer success by ensuring they are fully operational with our product
- Tracks customer health and flags any potential issues
- Responds to customer queries in a timely manner

Provides post-sale support including training and technical assistance

**Important Links** Find the Link in [Apply Now](#) Button

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