

## Paras Pharmaceuticals Ltd Recruitment 2023 – 2+Years Experience Required – Title Analyst Post

**Hiring organization**  
Paras Pharmaceuticals Ltd

### Job Location

India  
Remote work from: India

**Date posted**  
July 5, 2023

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**Valid through**  
31.12.2025

### Base Salary

Rs. 25,000 - Rs. 30,000

APPLY NOW

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

## Paras Pharmaceuticals Ltd Recruitment 2023

1. Sure, here is a professional job description for a Customer Experience Manager position at Paras Pharmaceuticals Ltd:

**Job Title:** Customer Experience Manager

**Department:** Customer Experience

**Location:** Multiple locations

### Summary:

We are looking for a Customer Experience Manager to join our team at Paras Pharmaceuticals Ltd. The ideal candidate will be passionate about providing excellent customer service and will have a strong understanding of the pharmaceutical industry. The Customer Experience Manager will be responsible for overseeing the company's customer service operations and ensuring that customers have a positive experience.

### Responsibilities:

- Oversee the company's customer service operations
- Develop and implement customer service strategies
- Manage the customer service team
- Resolve customer complaints and issues
- Track and analyze customer feedback
- Identify and implement opportunities to improve the customer experience

**Skills and Qualifications:**

- Bachelor's degree in business administration, marketing, or a related field
- 3+ years of experience in customer service management
- Strong understanding of the pharmaceutical industry
- Excellent written and verbal communication skills
- Ability to work independently and as part of a team
- Strong customer service skills
- Ability to work under pressure and meet deadlines
- Proficiency in Microsoft Office Suite

**Experience as a Fresher:**

- Freshers can apply for this role if they have a strong academic background in customer service or a related field. They should also have a passion for customer service and be eager to learn.

**Benefits:**

- Competitive salary and benefits package
- Opportunity to work with a leading pharmaceutical company
- Chance to make a significant impact on the company's customer experience
- Collaborative and supportive work environment
- Opportunities for professional development and growth

If you are a highly motivated and experienced Customer Experience Manager with a passion for customer service, we encourage you to apply for this exciting opportunity. To apply, please submit your resume and cover letter to [email protected]

**Important Links****Find the Link in [Apply Now](#) Button**

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