

<https://bestjob.jobsareahub.com/job/paras-pharmaceuticals-ltd-recruitment-2023-2years-experience-required-bpo-executive-post/>

## Paras Pharmaceuticals Ltd Recruitment 2023 – 2+Years Experience Required – BPO Executive Post

### Job Location

India  
Remote work from: India

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### Base Salary

Rs. 25,000 - Rs. 30,000

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

## Paras Pharmaceuticals Ltd Recruitment 2023

BPO Executive is responsible for providing leadership and management to the Contact Center team. Oversees the day-to-day operations of the center and develops and implements strategies to improve service delivery, quality and efficiency. This position is responsible for managing staff, developing and implementing process improvement initiatives, and ensuring customer satisfaction.

### Jobs Near Me

#### Qualifications:

- Bachelor's degree or equivalent experience in a customer service or call center environment
- 3-5 years of experience in a leadership role within a contact center or BPO environment
- Strong knowledge of customer service principles and best practices
- Strong knowledge of process improvement methodologies
- Strong leadership and management skills
- Excellent communication skills
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#### Responsibilities:

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### Hiring organization

Paras Pharmaceuticals Ltd

### Date posted

April 10, 2023

### Valid through

31.12.2025

APPLY NOW

1. • Provides leadership and management to the Contact Center team
2. • Oversees the day-to-day operations of the center
3. • Develops and implements strategies to improve service delivery, quality and efficiency
4. • Manages staff
5. • Develops and implements process improvement initiatives
6. • Ensures customer satisfaction

**Important Links** Find the Link in [Apply Now](#) Button

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