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Lenovo Recruitment 2023 - All India Jobs - Customer Care Executive Post

Job Location

India

Remote work from: India

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Base Salary

Rs. 23,000 - Rs. 28,000

Qualifications

12th Passed/Graduate

Employment Type

Full-time

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Description

Lenovo Recruitment 2023

 The Customer Care Executive is responsible for providing exceptional customer support to Lenovo's customers. This includes providing assistance with product troubleshooting, order tracking, and resolving customer complaints. The ideal candidate will have a strong understanding of Lenovo's products and services, as well as excellent communication and problem-solving skills.

Lenovo Career

Responsibilities:

- o Provide customer support via phone, email, and live chat
- o Troubleshoot technical issues and provide solutions to customers
- Track and resolve customer complaints
- Provide order status updates to customers
- Work with the Customer Service Manager to develop and implement customer service initiatives
- Collect and analyze customer feedback to improve Lenovo's customer service

Hiring organization

Lenovo

Date posted July 24, 2023

Valid through 31.12.2025

APPLY NOW

Lenovo

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Lenovo Jobs Near Me

Skills:

- Excellent communication and problem-solving skills
- Strong understanding of Lenovo's products and services
- o Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team

Qualifications:

- o Diploma or Bachelor's degree in a related field
- 1+ years of experience in customer service

Important Links perience with computer hardware and software a plus ware a plu

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