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Lenovo Recruitment 2023 – 2+Years Experience Required – Customer Care Executive Post

Hiring organization
Lenovo

Job Location

India
Remote work from: India

Date posted
July 24, 2023

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Valid through
31.12.2025

Base Salary

Rs. 23,000 - Rs. 28,000

APPLY NOW

Qualifications

12th Passed/Graduate

Employment Type

Full-time

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Description

Lenovo Recruitment 2023

1. The Customer Care Executive is responsible for providing exceptional customer support to Lenovo's customers. This includes providing assistance with product troubleshooting, order tracking, and resolving customer complaints. The ideal candidate will have a strong understanding of Lenovo's products and services, as well as excellent communication and problem-solving skills.

Lenovo Career

Responsibilities:

- Provide customer support via phone, email, and live chat
- Troubleshoot technical issues and provide solutions to customers
- Track and resolve customer complaints
- Provide order status updates to customers
- Work with the Customer Service Manager to develop and implement customer service initiatives
- Collect and analyze customer feedback to improve Lenovo's customer service

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Lenovo Jobs Near Me

Skills:

- Excellent communication and problem-solving skills
- Strong understanding of Lenovo's products and services
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team

Qualifications:

- Diploma or Bachelor's degree in a related field
- 1+ years of experience in customer service
- Experience with computer hardware and software a plus

Important Links **Find the Link in [Apply Now](#) Button**

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