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Jio Recruitment 2023 – Job Freshers – Customer Officer Post

Hiring organization
Jio

Job Location

India
Remote work from: India

Date posted

February 20, 2023

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Valid through

31.12.2023

Base Salary

Rs. 25,000 - Rs. 30,000

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Qualifications

Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Customer Officer Post is responsible for providing leadership and expertise in all aspects of customer management for the company.

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Qualifications:

- Bachelor's degree in marketing or a related field
- At least 3 years of experience developing and implementing successful marketing plans and campaigns
- Deep knowledge of target markets and marketing channels • Strong creative skills

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The incumbent will manage a team of customer-facing professionals who are responsible for providing world-class customer service and support.

Duties and Responsibilities:

- 1) Develops and executes customer retention, expansion and profitability initiatives

that achieve or exceed company goals.

2) Provides leadership and expertise in all aspects of customer management, including, but not limited to, customer retention, expansion, profitability, satisfaction and support.

3) Manages team of customer-facing professionals who are responsible for providing world-class customer service and support.

4) Identifies areas for process improvement and develops strategies to improve customer experience.

5) Meets regularly with senior management to report on progress of customer objectives and provides recommendations for improvement.

6) Monitors and analyzes customer data to identify trends and opportunities

Important Links **Find the Link in [Apply Now](#) Button**

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