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Jio Recruitment 2023 - 2+Years Experience Required - Customer Care Associate Post

Job Location

India

Remote work from: India

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Base Salary

Rs. 25,000 - Rs. 30,000

Qualifications

Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

The role of a customer care associate is to provide excellent customer service to the company's clients. This may include answering customer inquiries, providing information about the company's products and services, and resolving complaints. The customer care associate must be able to work in a fast-paced environment and be able to handle multiple tasks simultaneously. Excellent communication skills are essential.

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Qualifications:

- o -High school diploma or equivalent
 - -Minimum of one year of customer service experience
 - -Proficient in Microsoft Office
 - -Good communication skills

Hiring organization

Jio

Date posted

April 5, 2023

Valid through

31.12.2025

APPLY NOW

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Responsibilities:

- 1. -Answering customer inquiries by telephone, email, and chat
 - -Providing information about the company's products and services
 - -Resolving complaints
 - -Updating customer records
 - -Providing support to other departments as required

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