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Flipkart Careers 2023 – Work From Home Jobs – Customer Success Associate Job

Hiring organization
Flipkart

Job Location

India
Remote work from: India

Date posted
January 17, 2023

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Valid through
31.12.2023

Base Salary

Rs. 22,000 - Rs. 30,000

APPLY NOW

Qualifications

10th/12th, Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

The role is a mix of technical support and customer engagement and requires strong problem solving skills and the ability to see the big picture.

Flipkart Jobs Near Me

Qualifications:

- Bachelor's degree or equivalent experience
- Knowledge of software products and services and the software industry
- Experience in a customer facing role such as customer service, technical support, or account management
- Strong communication skills, both

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Work From Home Jobs

The Customer Success Associate will work with a team of customer success managers to ensure our customers are successful with our product

Responsibilities:

- Manage customer contact through all phases of the customer lifecycle, from on-boarding through renewal
- Understand customer needs and work with the customer success managers to ensure those needs are met
- Troubleshoot and resolve issues with the product
- Educate customers on how to use the product and get the most value from it
- Generate reports on customer engagement and success for management

Important Links

Find the Link in [Apply Now](#) Button

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