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Flipkart Careers 2023 - Jobs Near Me - Customer Service Manager Post

Job Location

India

Remote work from: India

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Base Salary

Rs. 22,000 - Rs. 30,000

Qualifications

10th/12th, Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

Additionally, the manager must ensure that all customer service representatives are providing accurate and timely information to customers, resolving customer complaints and issues, and meeting or exceeding customer service standards.

Flipkart Jobs Near Me

This individual is also responsible for ensuring that all customer service activities are executed in a manner that meets or exceeds the company's standards for quality and customer service.

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Work From Home Jobs

Responsibilities:

- -Develop and manage a team of customer service representatives
- -Develop and implement strategies and practices that improve the customer experience
- -Increase customer satisfaction and cultivate customer loyalty

Requirements:

Hiring organization

Flipkart

Date posted

March 16, 2023

Valid through

31.12.2025

APPLY NOW

- -Bachelor's degree in Marketing, Communications or related field
- -5 years of experience in marketing or communications role
- -Strong writing skills

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