Flipkart Careers 2023 – All India Jobs – Customer Service Specialist Post

Hiring organization
Flipkart

Job Location

Q49P+868, Vikas colony, Faizabad, Uttar Pradesh 224001, 224001, Ayodhya, Uttar Pradesh, India

Date posted
July 24, 2023

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Valid through
31.12.2023

Base Salary

Rs. 26,000 - Rs. 35,000

APPLY NOW

Qualifications

10th/12th, Graduate

Employment Type

Full-time

Experience

2+ Year Exp.

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Description

Flipkart Recruitment 2023

The Customer Service Specialist is responsible for providing exceptional customer support to Flipkart's customers. This includes providing assistance with order tracking, returns, and refunds, as well as resolving customer complaints. The ideal candidate will have a strong understanding of Flipkart's products and services, as well as excellent communication and problem-solving skills.

Flipkart Careers

Responsibilities:

Provide customer support via phone, email, and live chat
Answer customer questions about Flipkart's products and services
Track orders and provide updates to customers
Process returns and refunds
Resolve customer complaints
Work with other departments to ensure a positive customer experience.

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Flipkart Jobs Near Me

Skills:

- Excellent communication and problem-solving skills
- Strong understanding of Flipkart's products and services
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team

Qualifications:

- Bachelor's degree in a related field
- 1+ years of experience in customer service
- Experience with e-commerce a plus

Important Links

Find the Link in [Apply Now]() Button

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