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Flipkart Careers 2023 - 2+Years Experience Required - Chat Agent Post

Job Location India

Remote work from: India

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Base Salary

Rs. 22,000 - Rs. 30,000

Qualifications

10th/12th, Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

The Chat Agent will provide exemplary customer service to our external and internal customers. They will be responsible for handling customer complaints, providing solutions and support, and maintaining customer satisfaction. The Chat Agent will be responsible for the timely and accurate resolution of customer concerns.

Responsibilities:

- 1. -Handle customer complaints and provide solutions and support
- 2. -Maintain customer satisfaction
- 3. -Resolve customer concerns in a timely and accurate manner

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Qualifications:

- · High school diploma or equivalent
- -At least 1 year of customer service experience
- -Familiarity with computer systems and Windows operating systems

Hiring organization

Flipkart

Date posted

April 1, 2023

Valid through 31.12.2025

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