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Flipkart Careers 2023 – 2+ Year Exp. – online jobs – Customer Service Specialist Post

Job Location

Q49P+868, Vikas colony, Faizabad, Uttar Pradesh 224001, 224001, Ayodhya, Uttar Pradesh, India

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Base Salary

Rs. 26,000 - Rs. 35,000

Qualifications

10th/12th, Graduate

Employment Type

Full-time

Experience

2+ Year Exp.

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Description

Flipkart Recruitment 2023

The Customer Service Specialist is responsible for providing exceptional customer support to Flipkart's customers. This includes providing assistance with order tracking, returns, and refunds, as well as resolving customer complaints. The ideal candidate will have a strong understanding of Flipkart's products and services, as well as excellent communication and problem-solving skills.

Flipkart Careers

Responsibilities:

Provide customer support via phone, email, and live chat
Answer customer questions about Flipkart's products and services
Track orders and provide updates to customers
Process returns and refunds
Resolve customer complaints
Work with other departments to ensure a positive customer experience.

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Flipkart Jobs Near Me

Hiring organization

Flipkart

Date posted

July 24, 2023

Valid through

31.12.2023

APPLY NOW

Skills:

- Excellent communication and problem-solving skills
- Strong understanding of Flipkart's products and services
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team

Qualifications:

- Bachelor's degree in a related field
- 1+ years of experience in customer service

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