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Emami Recruitment 2023 – 2+Years Experience Required – Customer Care Specialist Post

Hiring organization
Emami

Job Location

India
Remote work from: India

Date posted
April 1, 2023

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Valid through
31.12.2025

Base Salary

Rs. 25,000 - Rs. 30,000

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Qualifications

Graduate

Employment Type

Full-time

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Description

Emami Recruitment 2023

The Customer Care Specialist is responsible for the satisfaction of WebXT's customers. This includes responding to customer inquiries and complaints, managing customer accounts, and maintaining customer satisfaction levels. The Customer Care Specialist will also identify customer needs and recommend changes to the company's products or services in order to improve customer satisfaction.

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Qualifications:

- Bachelor's degree in business or a related field
- At least 1 year of experience in a customer service role
- Strong communication skills, both written and oral
- Excellent problem-solving skills

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This role requires excellent communication and problem solving skills, as well as the

ability to think critically and creatively.

Responsibilities:

- Respond to customer inquiries and complaints via email, phone, and social media
- Manage customer accounts and profiles
- Identify customer needs and recommend changes to company products or services

Important Links

Find the Link in [Apply Now](#) Button

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