

Byju's Recruitment 2023 - Jobs Near Me - Customer Support Analyst

Hiring organization
Byju's

Job Location

India
Remote work from: India

Date posted
February 4, 2023

Valid through
31.12.2025

Base Salary

Rs. 25,000 - Rs. 30,000

APPLY NOW

Qualifications

Graduate.

Employment Type

Full-time

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Description

Byju's Recruitment 2023

The Analyst will be the first line of contact for our customers, and will be responsible for resolving customer inquiries and complaints

Byju's Jobs Near Me

Qualifications:

- Excellent communication skills
- patience and professionalism
- Bachelor's degree in Business Administration, Information Technology, or related field
- 1-3 years of experience providing customer support
- Experience in a software development environment an asset

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Byju's Jobs For Freshers

The analyst will be responsible for responding to customer inquiries, troubleshooting customer issues, and escalating customer concerns

Responsibilities:

- Respond to customer inquiries by telephone, email, and chat

- Maintain customer records and files
- Provide feedback to the development team on customer concerns

Troubleshoot customer issues and determine the root-cause of the issue

Important Links **Find the Link in [Apply Now](#) Button**

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