



<https://bestjob.jobsareahub.com/job/asian-paint-recruitment-2023-2-years-experience-required-customer-service-specialist-post/>

## Asian Paint Recruitment 2023 - 2+ Years Experience Required - Customer Service Specialist Post

**Hiring organization**  
Asian Paint

**Date posted**  
July 5, 2023

**Valid through**  
31.12.2025

**APPLY NOW**

### Job Location

India  
Remote work from: India

(adsbygoogle = window.adsbygoogle || []).push({});

### Base Salary

Rs. 25,000 - Rs. 50,000

### Qualifications

Graduate.

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});  
(adsbygoogle = window.adsbygoogle || []).push({});

### Description

## Asian Paint Recruitment 2023

- Sure, here is a professional job description for a Customer Service Specialist position at Asian Paints:

**Job Title:** Customer Service Specialist

**Department:** Customer Service

**Location:** Multiple locations

### Summary:

we are looking for a Customer Service Specialist to join our team at Asian Paints. The ideal candidate will be passionate about providing excellent customer service and will have a strong understanding of the paint industry. The Customer Service Specialist will be responsible for handling customer inquiries and complaints, providing product information, and resolving customer issues.

(adsbygoogle = window.adsbygoogle || []).push({});

### Asian Paint Jobs For Freshers

They will be responsible for developing a customer experience strategy and executing tactics that improve customer engagement and satisfaction.

### **Responsibilities:**

#### **1. Responsibilities:**

2. Answer customer inquiries and complaints via phone, email, and chat
3. Provide product information and answer technical questions
4. Resolve customer issues in a timely and efficient manner
5. Escalate complex issues to the appropriate team
6. Maintain accurate records of customer interactions
7. Work with other departments to improve the customer experience

#### **1. Skills and Qualifications:**

- Bachelor's degree in business administration, marketing, or a related field
- 1+ years of experience in customer service
- Strong understanding of the paint industry
- Excellent written and verbal communication skills
- Ability to work independently and as part of a team
- Strong customer service skills
- Ability to work under pressure and meet deadlines
- Proficiency in Microsoft Office Suite
- **Experience as a Fresher:**
  - Freshers can apply for this role if they have a strong academic background in customer service or a related field. They should also have a passion for customer service and be eager to learn.
  - **Benefits:**
    - Competitive salary and benefits package
    - Opportunity to work with a leading brand in the paint industry
    - Chance to make a significant impact on the company's success
    - Collaborative and supportive work environment
    - Opportunities for professional development and growth

### **Important Links**

**Find the Link in [Apply Now](#) Button**

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```