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Amazon Recruitment 2023 – Job For Freshers – Customer Service Manager Post

Hiring organization
Amazon

Job Location

India
Remote work from: India

Date posted
February 17, 2023

Valid through
31.12.2025

Base Salary

Rs. 25,000 - Rs. 30,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Amazon Recruitment 2023

The Customer Service Manager is responsible for leading, developing and motivating a team of customer service professionals.

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Qualifications:

- Bachelor's degree in Business Administration or a related field
- At least 5 years of experience in a customer service role
- Strong leadership skills
- Excellent communication skills

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The Customer Service Manager will also be responsible for maintaining customer satisfaction levels, as well as implementing and enforcing company policies and procedures.

Responsibilities:

- Lead, develop and motivate a team of customer service professionals
- Ensure all customer inquiries are answered in a timely and professional manner
- Maintain customer satisfaction levels

Implement and enforce company policies and procedures

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