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Amazon Recruitment 2023 – 2+Years Experience Required – Customer Service Representative Post

Hiring organization
Amazon

Job Location

India
Remote work from: India

Date posted
July 24, 2023

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Valid through
31.12.2025

Base Salary

Rs. 25,000 - Rs. 30,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Amazon Recruitment 2023

The Customer Service Representative is responsible for providing excellent customer service to Amazon's customers. This includes providing assistance with order tracking, product returns, and resolving customer issues. The ideal candidate will have a strong understanding of Amazon's products and services, as well as excellent communication and problem-solving skills.

Amazon Career

Responsibilities:

- Provide customer service via phone, email, and live chat
- Answer customer questions about Amazon's products and services
- Track orders and provide updates to customers
- Resolve customer issues in a timely and efficient manner
- Work with other departments to ensure that customer problems are resolved quickly and to the customer's satisfaction

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Amazon Jobs Near Me

Skills:

- Excellent communication and problem-solving skills
- Strong understanding of Amazon's products and services
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team

Qualifications:

- High school diploma or equivalent
- 1+ years of experience in customer service

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