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Airtel Recruitment 2023 – Jobs Near Me – Customer Service Supervisor Post

Hiring organization
Airtel

Job Location

India
Remote work from: India

Date posted
February 23, 2023

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Valid through
31.12.2025

Base Salary

Rs. 20,000 - Rs. 33,000

APPLY NOW

Qualifications

12th Passed/Graduate

Employment Type

Full-time

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Description

Airtel Recruitment 2023

The Supervisor, Customer Service is also responsible for ensuring that a high level of customer service is provided to all customers.

Airtel Jobs Near Me

Qualifications:

- A degree in business administration, management or a related field.
- At least 5 years of experience in customer service or a related field.
- Familiarity with computer systems and software, including MS Office Suite
- Strong communication skills

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Airtel Jobs For Freshers

The Customer Service Supervisor will also be responsible for training new customer service representatives, and ensuring that all departmental policies and procedures are followed

Responsibilities:

-Supervise a team of customer service representatives, providing coaching, training, and support

-Ensure that all customers receive quality service and support -Contribute to creating and executing strategies that improve customer satisfaction and loyalty

Analyze customer feedback and trends to identify areas for improvement

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